



# HAMILTON FINE ARTS CENTER

## Patron Information and Guidelines

**Welcome back!** With the safety and well-being of our patrons, performers, staff, students and community at the forefront of our minds, we are eager to welcome you back to the HFAC!

Based on guidance from the Hamilton School District and our local government agencies, we are implementing new safety measures, which are applicable at all times in all areas of the building for all types of uses (both rehearsals and performances).

### Here's what you need to know about returning to the HFAC...



#### At Risk Patrons

- Those who are at-risk (such as those over 65 years old, those with underlying health conditions, or those feeling ill) should stay home.
- Face coverings or shields must be worn at all times within the building.
- There will be no onsite ticket sales, concessions or coat check.



#### Come Early

- The HFAC will open 30 minutes before the event.
- A single entrance door on the south side (ADA-accessible) of the HFAC will be open. Patrons will show their ticket at the door, then move directly from the lobby entrance to their seat in the theatre.
- The building is limited to 100 seats. We will not exceed that capacity.
- Once the event begins, the doors will be closed and locked. Refunds will be not provided.



#### Social Distancing is Required

- Every other row will be used for seating. Individuals in each row must social distance with at least two seats between each family unit. (Families may sit together.)
- There will be no congregating in the lobby before, during or after event. Patrons will move directly from the lobby entrance to their seat in the theatre.
- Those waiting for performers after the show must do so outside the building.



#### Programs, Handouts and Tickets

- Be ready to show your ticket at the door. Every patron must be holding their own ticket for the ticket taker to view. You will not be able to enter the building without a ticket.
- Tickets will not be collected.
- Pickup programs and handouts at the theatre entrance.
- Those waiting for performers (before and after the show) must do so outside the building.



#### Food and Beverage

- To avoid unnecessary cleaning by our staff, absolutely no food or beverage will be allowed in the building. These items will be disposed of prior to entering the lobby.
- There will be no concessions offered.
- There will be no access to the drinking fountains.



#### Cleaning and Sanitizing

- Hand sanitizer will be available at the lobby entrance.
- Bathrooms are cleaned and serviced every day. Touchpoints will be sanitized between shows.
- We ask that you assure that anything that you bring into the building is either properly disposed of in garbage receptacles or taken with you.

Guidelines are subject to change based on recommendations from state and local health departments.

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